

Update Effective April 9, 2020

The Salvation Army Kroc Center is committed to our mission of meeting human needs in Jesus' name and that is especially vital during these unprecedented and uncertain times. The Governor of Virginia has issued a stay at home order for all Virginians thru June 10, 2020 and this means, unfortunately, that we will be unable to open as we had hoped on April 27. We've had to push our re-opening date to June 11, 2020 to comply with governmental recommendations.

While it is our deepest wish to wait until we can safely open to you and your family, we are finding new ways to continue to be a beacon of hope to our community, including our members, guests, and staff.

MEMBERSHIP

- Several of our staff have been hard at work, staying socially distant and doing much needed landscaping work.
- Our staff continues to work towards ensuring that The Kroc Center is thoroughly cleaned and sanitized, ready for your return.

We ask that you consider continue supporting The Salvation Army Kroc Center as we employ our dedicated team members to continue doing the most good in Hampton Roads in conjunction with our community partners and local officials. If you would like to support The Salvation Army during this difficult time, no further action is necessary.

If you would like to place your payments on hold during the month of April/May we understand and ask that reply to this email, at NCVKrocMemberServices@uss.salvationarmy.org. Please include the full name of the Billing (Main) account holder and if you would like a hold for the full amount or a partial amount.

If your membership was set to expire during the closure, the membership will be extended for the same duration our center is closed.

HEALTH & WELLNESS

- "Workout of the Day" posts on Facebook have instructions to help people stay in-shape regardless of where they are in their fitness journey.

- We continue to share posts from our partner agencies like Les Mills and Silver Sneakers, that offer various live workouts so that our members can benefit from a variety of resources.
- Last week we started “Live@11a” fitness classes Tuesday thru Thursday mornings at 11 a.m. Led by our Health & Wellness Manager, along with other staff, these workouts will definitely get you moving! Check out our Facebook page “Kroc Hampton Roads” to follow along.

ARTS & EDUCATION

- Our Arts & Education Team is offering a Homework Help Hotline for students grades 1-5. Monday-Wednesday 11a – 2p students and their parents can call us at 757.622.KROC (5762) x64345 and our team will help navigate your child’s schoolwork.
- We are offering on-line violin and cornet lessons to our HeartStrings & Valves students, helping ensure those students continue to grow.

KITCHEN & CATERING

- Our Kitchen & Catering, Events, and Ministry Teams have been working with the Food Bank of Southeastern Virginia, Norfolk Redevelopment & Housing, and others, to deliver meals and food to hundreds of senior citizens each weekday. We are currently delivering to 9 different senior housing facilities totaling close to 1000 meals a week as we serve some of the most vulnerable in our community.
- Starting Thursday, April 9 The Kroc Center will have a drive-thru food pantry on Thursdays from 11a-1p. With shelf-stable items from The Food Bank of Southeastern Virginia individuals in our community can receive food items. Government-issued photo-ID is all that is required.

MINISTRY TEAM

- The Salvation Army has a Spiritual & Emotional Care Call Line that is open to anyone. If you are feeling lonely, confused, anxious, if you would like to have someone pray with you or if you just need to talk to someone, the team of dedicated, trained professionals is there for you. Emotional and Spiritual Care Hotline is available every day 9am-9am EDT at [844-458-HOPE \(4673\)](tel:844-458-HOPE).
- The Kroc Center would like to invite you to attend a special Drive-In Church service on Easter Sunday. At 10:30am Sunday April 12th come and experience a live in-person Easter Sunday worship experience in our parking lot from the safety and comfort of

your own vehicle. Children's car activities along with an egg hunt-to-go bag will be provided. Everyone must remain in their vehicle.

- If you would like to speak to a local member of our ministry staff or to request prayer, please call us at 757-622-5762 x64334.

SOCIAL SERVICES

For Individuals and families needing assistance we have several resources available at this time:

FOOD

For immediate food assistance the drive-thru Food Pantry is open Monday through Friday, 1 p.m. to 3:30 p.m. at 5525 Raby Road in Norfolk. All applicants must show ID to receive food. For more information please call 757-965-9012 and select option 2.

RENTAL & UTILITY ASSISTANCE

Our Social Services team is providing rental and utility assistance as funds are available. Program eligibility criteria and information on how to be digitally referred through the Regional Housing Crisis Hotline is available by calling 757-965-9012, select option 1 for Dominion EnergyShare and Virginia Natural Gas, select option 3 for Water Utility and select option 4 for Rental Assistance.