

Update Effective March 26, 2020

The Salvation Army Kroc Center is committed to our mission of meeting human needs in Jesus' name and that is especially vital during these unprecedented and uncertain times. The Governor of Virginia has ordered all fitness facilities to remain closed to the public thru April 25. It is our prayer that we will be able to safely open to our members, guests, and families on Monday, April 27, 2020. Though we are closed to the public The Salvation Army continues to work hard to meet the ever-growing needs of our community.

The Salvation Army of Hampton Roads has increased its Food Pantry ministry and are experiencing an increased demand for food from our neighbors. Our Food Pantry has seen a 75% increase in the number of individuals and families seeking assistance in the past two weeks.

The Kroc Center Catering Team and other staff are working with the Food Bank of Southeastern Virginia and Norfolk Redevelopment & Housing Authority. We will be preparing & distributing meals to ensure the most vulnerable in our community don't go hungry.

We've also been reaching out to our partner agencies in Hampton Roads to determine how we can best meet the needs of the community.

Our staff continues to work towards ensuring that The Kroc Center is thoroughly cleaned and sanitized, ready for your return.

In addition to the online workout resources we've been sharing, starting Tuesday, March 31, make sure to tune in on our Facebook page for Live workouts 3 times a week with our talented and energetic Fitness staff!

We ask that you consider continue supporting The Salvation Army Kroc Center as we employ our dedicated team members to continue doing the most good in Hampton Roads in conjunction with our community partners and local officials. If you would like to support The Salvation Army during this difficult time, no further action is necessary.

If you would like to place your payments on hold during the month of April we understand and ask that reply to this email, at ncvkrocmemberservices@uss.salvationarmy.org. Please include the full name of the Billing (Main) account holder and if you would like a hold for the full amount or a partial amount.

If your membership was set to expire during the closure, the membership will be extended for the same duration our center is closed.

For Individuals and families needing assistance we have several resources available at this time:

FOOD: For immediate food assistance the drive-thru Food Pantry is open Monday through Friday, 1 p.m. to 3:30 p.m. at 5525 Raby Road in Norfolk. All applicants must show ID to receive food. For more information please call 757-965-9012 and select option 2.

RENTAL & UTILITY ASSISTANCE: Our Social Services team is providing rental and utility assistance as funds are available. Program eligibility criteria and information on how to be digitally referred through the Regional Housing Crisis Hotline is available by calling 757-965-9012, select option 1

for Dominion EnergyShare and Virginia Natural Gas, select option 3 for Water Utility and select option 4 for Rental Assistance.

If you would like to speak to a member of our ministry staff or to request prayer, please call us at 757-622-5762 x64334.

The Kroc Center leaders and staff continue to pray for your safety and well-being during this time.